



**MUNICIPALITY OF NORTH GRENVILLE**  
**ACCESSIBILITY ADVISORY COMMITTEE MINUTES**

**March 27, 2024, 5:30 p.m.**  
**Held in Meeting Room 1, 285 County Road 44**

MEMBERS PRESENT Co-Chair Councillor Doreen O'Sullivan  
Councillor Kristin Strackerjan  
Wayne Richer  
Carol Estey  
Lindsay Olmstead  
Jamie Bertrand

MEMBERS ABSENT Samantha Lavitt

STAFF PRESENT Chloe Preston - Recording Secretary  
Hillary Geneau

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**A. Open Meeting**

The meeting was opened by Co-Chair Councillor Doreen O'Sullivan at 5:43 p.m.

**B. Land Acknowledgement**

The land acknowledgement was read by Carol Estey.

**C. Approval of the Agenda**

**#AAC-2024- AAC-2024-05**

**Moved By** Wayne Richer

**Seconded By** Lindsay Olmstead

*Be it resolved THAT:*

*The Accessibility Advisory Committee meeting agenda for March 27, 2024 be approved as presented*

**CARRIED**

**D. Disclosure of Interest**

**E. Approve Minutes of Previous Meeting**

**#AAC-2024- AAC-2024-06**

**Moved By** Kristin Strackerjan

**Seconded By** Lindsay Olmstead

*Be it resolved THAT:*

*The minutes of the Accessibility Advisory Committee meeting on January 24, 2024 be approved as circulated.*

**CARRIED**

**F. Delegations**

None.

**G. Decision Items**

1. Co-Chair Appointment

**#AAC-2024- AAC-2024-07**

**Moved By** Kristin Strackerjan

**Seconded By** Carol Estey

*Be it resolved THAT:*

*Lindsay Olmstead be appointed as Co-chair for the Accessibility Advisory Committee.*

**CARRIED**

**H. Correspondence/Information Items/Reports**

1. NG Transit Insights - Accessible Ridership

Hillary Geneau, Director of Corporate Services, provided an overview of the NG Transit service including trends and update to the service since installation. Hillary outlined the new Hand-to-Hand policy as well as the 5- minute pick up to accommodate riders with wheelchairs.

Councillor Kristin Strackerjan asked how individuals are categorized as an individual with a disability.

Director Hillary Geneau provided the process of how users self-identify on their profiles (both for temporary and permanent)

Councillor Kristin Strackerjan commented that the bus in its current form does provide an obstacle for opening and closing the doors.

Co-Chair Lindsay Olmstead asked what the next iteration of the NG Transit for additional buses is to reduce the rejection numbers further.

Director Hillary Geneau provided information as it related to the original transit study and how the service will evolve to better serve residents in the future.

Wayne Richer asked for clarification on the size if the bus was full. Director Hillary Geneau said it would be tight it was completely full.

It was suggested to schedule a Transit Trip on the NG Transit Bus for the next meeting.

2. Physiotherapy - OHIP Covered Care Update

Hillary Geneau, Director of Corporate Services, provided some information regarding PRO Physio and the confusion on the ministry as well as confirmed that the Kemptville District Hospital provides internal physio clinics.

Co-Chair Doreen O'Sullivan relayed that it is confusing because not all surgeries are allowed to do OHIP physio locally. PRO only has to provide a certain number of OHIP patients to meet their minimum requirements and that they have significant wait lists.

Councillor Kristin Strackerjan relayed that the solution would be to add additional allocations.

Director Hillary Geneau provided information that she would take this back to the health care team to see if there is a mechanism to have additional clinics allow OHIP coverage. Will bring back information at the next meeting.

3. Community Event - Simulator for Accessible Needs Update

No update

**I. Other Business**

1. Items for Next Meeting

Items the committee would like to have brought forward at the next scheduled meeting include the following:

- Transit Trip
- Physio Update from Hillary from the Health Care Team
- Signage on Municipal Centre Doors re Animals
- Event Incorporation for AODA sports

- Leeds and Grenville AODA Forum
- Workplan Review
- AODA Trainings Updates to Provide to NG Businesses
- Washing Machine Update

**2. L&G AODA Committee & Planning**

**3. Signs on Main Doors that Say “Guide Dogs”**

Co-Chair Doreen O’Sullivan agreed to follow up with Mark Guy, Director of Parks, Recreation, and Culture about signs on the doors to bring them up to current standards

**J. Public Questions**

None.

**K. Adjournment**

Co-Chair Councillor Doreen O’Sullivan adjourned the meeting

**#AAC-2024 - AAC-2024-08**

**Moved By** Wayne Richer

**Seconded By** Jamie Bertrand

*Be it resolved:*

*THAT the meeting of the Accessibility Advisory Committee adjourned at 6:49 p.m.*

**CARRIED**