



MUNICIPALITY OF NORTH GRENVILLE
ACCESSIBILITY ADVISORY COMMITTEE MINUTES

September 25, 2024, 5:30 p.m.
Held in Meeting Room 1, 285 County Road 44

MEMBERS PRESENT Co-Chair Councillor Doreen O'Sullivan
Councillor Kristin Strackerjan
Lindsay Olmstead
Carol Estey
Jamie Bertrand

MEMBERS ABSENT Samantha Lavitt
Wayne Richer
Mayor Nancy Peckford

STAFF PRESENT Mary Remmig, Deputy Clerk
Senterre McKenna, Committee Clerk

OTHERS PRESENT Hillary Geneau, Director of Corporate Services

A. Open Meeting

Co-Chair Doreen O'Sullivan called the meeting to order at 5:36 p.m.
Lindsay Olmstead joined the meeting at 5:38PM to Chair the meeting.

B. Land Acknowledgement

Committee member Carol Estey read the land acknowledgment.

C. Approval of the Agenda

#AAC-2024- AAC-2024-18

Moved By Kristin Strackerjan

Seconded By Doreen O'Sullivan

Be it resolved that:

The Committee agenda for September 25, 2024 be approved as presented.

CARRIED

D. Disclosure of Interest

None.

E. Approve Minutes of Previous Meeting

#AAC-2024- AAC-2024-19

Moved By Doreen O'Sullivan

Seconded By Carol Estey

Be it resolved that:

The following meeting minute be approved as circulated: Committee Meeting Minutes - July 3, 2024, Committee Meeting Minutes - March 27, 2024

CARRIED

1. Committee Meeting Minutes - July 3, 2024
2. Committee Meeting Minutes - March 27, 2024

F. Delegations

None.

G. Decision Items

H. Correspondence/Information Items/Reports

1. Washing Machine Update

Jamie Bertrand noted that there is no update on the washing machine, but he was told there will be a payment card installed in the machine in the near future. August was the expected installation date.

2. NG Transit Report- 6 Month Review, Hillary Geneau

Hillary Geneau gave an update on the NG transit report to share report details. The information that was recorded included increase in trip status with boardings. Increased pick up times for wheelchair access. Follow up on ride cancellation, there is an option to now edit trips when booking online. True rejection rate reduced. Cost effectiveness tracked and is in comparison with other municipal ride systems. Fair recovery sits at 8-9%, due to more riders using passes, rather than paying cash per trip. Rides booked using the app has increased during the last 6 months. Passenger type has seen an

increase in youth riders. Travel destinations, heat map shows most popular area in North Grenville. Urban core seems to have most trips and stops. Riders are booking 72 hours in advance on average. Days of the week trips has increased on Tuesdays and Thursdays, uptick in other days as well. Early in the morning, and early afternoon to mid afternoon has the highest demand. On time pick up numbers has improved, riders being picked up 4 minutes after scheduled pick up time on average.

Carol Estey noted that Community Living residents can ride on their own without a support worker to get to appointment and errands. Lindsay Olmstead asked if there was tracking available for people with accessibility issues to see if there has been and increase in rides. Community Living has booked multiple trips a month in advance. Invoicing is an option with Community Living, there is a frequency of the riders. Hillary Geneau noted there is a free fair for Ontario Works clients and she has been working on Ontario Disability Support Program options as well. Bundle tickets will be available in the future. Canadian National Institute for the Blind (CNIB) riders can now ride for free when they show the CNIB card or have it on noted on their profile. Hillary Geneau noted that this is going to Council for approval on November 5. As well as an additional vehicle, with possible set route for an on demand service, or a combination of on demand in rural areas, and a fixed route in urban area.

Kristin Strackerjan asked if there is consideration for the Federal employee back to work demand, expanding the route. Hillary Geneau noted that will not be considered until the Limebank Rd. OC Transpo station is reopened, as its over an 1.5hours to get to downtown Ottawa. This may be an option for NG Transit in the future. She reached out to OC Transpo, but they are not considering it at this time.

Doreen O'Sullivan mentioned there are a lot of seniors using services on Sanders St. NG Transit riders do not have an option to sit and use a bench. She suggested to Chamber of Commerce to install a bench in that location. they are considering it. Hillary Geneau suggested the option for NG Pride to donate a bench. Kristin Strackerjan suggested a discussion about benches around NG in downtown area, as there is a need for benches in the community especially in the most popular pick up and drop off spots. Mary Remmig suggested using the heat map information to pinpoint the best bench locations based on waiting locations. Lindsay Olmstead remembered past meeting conversation about benches in NG an specific area with Parks and Recreation.

ACTION: Mary Remmig will review heat map for possible future community bench locations, and present at a future meeting.

I. Other Business

Kristin Strackjan noted that another advisory committee member has recently resigned due to hearing issues during in person meeting, she would like to discuss options at a future meeting to find a solution.

ACTION: Mary Remmig will reach out to the UCLG office in joint summit for accessibility with AODA, she will follow up at a future meeting.

1. Items for Next Meeting
 1. Washing Machine Update
 2. Proposed Community Bench Locations
 3. Accessibility Options for Advisory Committee meetings.
 4. Workplan Review
 5. Accessibility summit update AODA, Mary Remmig

J. Public Questions

None.

K. Adjournment

Co-Chair Lindsay Olmstead adjourned the meeting at 6:26 p.m.

#AAC-2024- AAC-2024-20

Moved By Jamie Bertrand
Seconded By Doreen O'Sullivan

*Be it resolved that:
The meeting be adjourned at 6:26 p.m.*

CARRIED