



**MUNICIPALITY OF NORTH GRENVILLE**  
**ACCESSIBILITY ADVISORY COMMITTEE MINUTES**

**September 25, 2024, 5:30 p.m.**  
**Held in Meeting Room 1, 285 County Road 44**

MEMBERS PRESENT Co-Chair Councillor Doreen O'Sullivan  
Councillor Kristin Strackerjan  
Lindsay Olmstead  
Carol Estey  
Jamie Bertrand

MEMBERS ABSENT Samantha Lavitt  
Wayne Richer  
Mayor Nancy Peckford

STAFF PRESENT Mary Remmig, Deputy Clerk  
Senterre McKenna, Committee Clerk

OTHERS PRESENT Hillary Geneau, Director of Corporate Services

---

**A. Open Meeting**

Co-Chair Doreen O'Sullivan called the meeting to order at 5:36 p.m.

Lindsay Olmstead joined the meeting at 5:38PM to Chair the meeting.

**B. Land Acknowledgement**

Committee member Carol Estey read the land acknowledgment.

**C. Approval of the Agenda**

**#AAC-2024-18**

Moved By Kristin Strackerjan

Seconded By Doreen O'Sullivan

*Be it resolved that:*

*The Committee agenda for September 25, 2024 be approved as presented.*

**CARRIED**

**D. Disclosure of Interest**

None.

**E. Approve Minutes of Previous Meeting**

**#AAC-2024-19**

Moved By Doreen O'Sullivan

Seconded By Carol Estey

*Be it resolved that:*

*The following meeting minute be approved as circulated: Committee Meeting Minutes - July 3, 2024, Committee Meeting Minutes - March 27, 2024*

**CARRIED**

1. Committee Meeting Minutes - July 3, 2024
2. Committee Meeting Minutes - March 27, 2024

**F. Delegations**

None.

**G. Decision Items**

**H. Correspondence/Information Items/Reports**

1. Washing Machine Update

Jamie Bertrand noted that there is no update on the washing machine, but he was told there will be a payment card installed in the machine in the near future. August was the expected installation date.

2. NG Transit Report- 6 Month Review, Hillary Geneau

Hillary Geneau provided an update on the NG Transit report, noting improvements in trip status and increased pickup times for wheelchair access. Riders can now edit trips when booking online, and the true rejection rate has decreased. The fare recovery rate is at 8-9%, aided by more riders using passes instead of cash. There has been a notable rise in app bookings and youth riders, with a heat map indicating high-demand areas in the urban core. Riders are now booking an average of 72 hours in advance, with peak demand in the early morning and

early afternoon. On-time pickups have improved, averaging a 4-minute delay.

Carol Estey mentioned that Community Living residents can now ride independently for appointments. Lindsay Olmstead inquired about tracking rides for those with accessibility issues. Community Living has also been booking multiple trips in advance. Geneau noted free rides for Ontario Works clients and ongoing efforts to accommodate Ontario Disability Support Program users. Future plans include bundle tickets and free rides for CNIB cardholders.

The report will go to Council for approval on November 5, including a proposal for an additional vehicle and possible route adjustments. Kristin Strackerjan raised the need for expanded routes based on federal employee demand but noted that it will depend on the reopening of the Limebank Rd. OC Transpo station.

Doreen O'Sullivan pointed out the lack of benches for seniors on Sanders St. and suggested that the Chamber of Commerce consider installing one. Geneau proposed that NG Pride could donate a bench. Strackerjan and Mary Remmig discussed the need for more benches in popular pickup and drop-off spots, suggesting the use of heat map data to identify optimal locations. Olmstead recalled previous discussions with Parks and Recreation about benches in NG.

**ACTION:** Mary Remmig will review heat map for possible future community bench locations, and present at a future meeting.

## **I. Other Business**

Kristin Strackjan noted that another advisory committee member has recently resigned due to hearing issues during in person meeting, she would like to discuss options at a future meeting to find a solution.

**ACTION:** Mary Remmig will reach out to the UCLG office in joint summit for accessibility with AODA, she will follow up at a future meeting.

### **1. Items for Next Meeting**

1. Washing Machine Update
2. Proposed Community Bench Locations
3. Accessibility Options for Advisory Committee meetings.
4. Workplan Review
5. Accessibility summit update AODA, Mary Remmig

**J. Public Questions**

None.

**K. Adjournment**

Co-Chair Lindsay Olmstead adjourned the meeting at 6:26 p.m.

**#AAC-2024-20**

Moved By                      Jamie Bertrand

Seconded By                 Doreen O'Sullivan

*Be it resolved that:*

*The meeting be adjourned at 6:26 p.m.*

**CARRIED**