



Department Work Plans Mid-Year Progress Report

# 2025 Department Work Plans Progress Report

2025 Department Work Plans Report Created On: Jun 27, 2025

Report Legend



No Update

Overdue

### Chief Administrative Officer

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 1.1	Chief Administrative Office	Jan 25, 2022	Dec 31, 2031	On Track: 50% Some Disruption: 50%	18%	
Activity 1.1.1	Confirm commitments from the Province.	Jan 25, 2022	Dec 31, 2023	Some Disruption	15%	Secured \$21.8 million for Water Pollution Control Plant expansion  Next Steps:     Continue to push for development requirements
Activity 1.1.2	Advocate for additional social services (external) to support the Eastern Ontario Correction Complex's integration into the community	Jan 01, 2023	Dec 31, 2031	Some Disruption	0%	Next Steps:  • Continue to advocate as the development process continues
Activity 1.1.3	Renew Kemptville Campus lease	Jan 01, 2025	Dec 31, 2025	On Track	30%	Accomplishments:  MOU and lease agreement drafted  Next Steps:  Finalize and bring to Council for approval in Fall 2025

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 1.1.4	Review Ferguson Forest Centre partnership	Jan 01, 2025	Dec 31, 2025	On Track	25%	Provided first half of loan to FFC  Next Steps:      Review their report back material in Fall 2025
Division 1.2	Clerk	Jan 01, 2025	Oct 26, 2026	<ul> <li>On Track: 25%</li> <li>Some Disruption: 56%</li> <li>Major Disruption: 13%</li> <li>Upcoming: 6%</li> </ul>	21%	
Activity 1.2.1	Standard Operational Procedures (SOPs)	Jan 01, 2025	Dec 31, 2025	Some Disruption	25%	<ul> <li>Accomplishments:         <ul> <li>Lottery Licensing User Guide Created to provide a user friendly comprehensive overview of the lottery licence process in a digestible format</li> <li>Applying the Closed Meeting Rules Guideline - Created and currently in Draft formn</li> </ul> </li> <li>Next Steps:         <ul> <li>Publicize document and make available to the public - update to the civic services page on the municipal website</li> <li>Lottery Licensing SOP</li> <li>Finalize Closed Meeting Rules Guideline and circulate to SLT</li> </ul> </li> <li>✓ Applying the Closed Meeting Rule Guideline for SLT</li> </ul>
Activity 1.2.2	By-Laws	Jan 01, 2025	Dec 31, 2025	Some Disruption	54%	Accomplishments:  • None at this time.  Next Steps:  • Council Code of Conduct update

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Activity 1.2.3	Policies	Jan 01, 2025	Dec 31, 2025	Major Disruption	15%	<ul> <li>Accomplishments:         <ul> <li>Alcohol Policy - draft form</li> <li>Council-Staff Relations Policy - draft form</li> </ul> </li> <li>Next Steps:         <ul> <li>Present Alcohol Policy to Council for adoption after summer Recess</li> <li>Second Draft of Public Complaint and Conduct Policy (This will rise with the Code of Conduct and Council-Staff relations policy based on comments received during the first draft) (Q3-Q4 2025)</li> <li>Staff-Council Relations Policy - legislatively required since March 1, 2019. No policy currently in place and is needed to support a new Code of Conduct (Q3 2025)</li> </ul> </li> </ul>
						√Alcohol Policy (Refer to Appendix V: 12-17, 8-13)
Activity 1.2.4	Policy Index Development	Jan 01, 2025	Dec 31, 2025	Some Disruption	0%	<ul> <li>Accomplishments:         <ul> <li>No progress at this time.</li> </ul> </li> <li>Next Steps:         <ul> <li>This item to be folded into "Annual FileHold/TOMRMS Training, and Onboarding of New Staff", Activity 1.2.8</li> </ul> </li> <li>✓Policy Index Draft (Inventory of Current Policies; Determine which Policies are active)</li> </ul>
Activity 1.2.5	Personal Information Bank (Legislation Compliance)	Jan 01, 2025	Dec 31, 2025	Some Disruption	0%	Noe additional progress  Next Steps:      Item to be folded into "Policies", Activity 1.2.3 as an item

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Activity 1.2.6	Tracking By-Law Amendments	Jan 01, 2025	Dec 31, 2025	Some Disruption	33%	No progress at this time.  Next Steps:      this Activity must become an item under     "Continue Records Management Development,     Activity, 1.2.11
Activity 1.2.7	eScribe Development	Jan 01, 2025	Feb 28, 2025	On Track	54%	Progress in updating Advisory Committees and Council agenda and minutes formats in accordance with new procedure by-law     Closed Meeting Staff Report Template created  Next Steps:      Final refinements to update Advisory Committee and Council agenda and minutes formats in eScribe to meet new procedure By-law     Upload Closed Meeting Staff report to eScribe
Activity 1.2.8	Annual FileHold/TOMRMS Training, and Onboarding of New Staff	Jan 01, 2025	Dec 31, 2025	On Track	0%	Subject Matter Experts (SMEs) for department filing and admin functions identified     Majority of SMEs participating in weekly/bi-weekly meetings for training in FileHold and TOMRMS starting June 2/25  Next Steps:     Continue with SME weekly/biweekly sessions in order to build out FileHold Metadata to determine department needs     Foster additional participation in SME process to ensure knowledge is widespread across organization

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Activity 1.2.9	Agreement Index Development	Jan 01, 2025	Dec 31, 2025	Some Disruption	0%	Accomplishments:  • none to report at this time.  Next Steps:  • Activity to be removed and folded into "Continue records management development", Activity 1.2.12
Activity 1.2.10	Cemetery Review/General  THAT Council direct staff to include a columbarium in the 2025 capital budget for overall consideration;  AND THAT Council direct staff to review the fees and charges for the municipal cemetery and return with cost recovery fee options for Council consideration;  THAT Council direct staff to investigate potential sites for green burial and pet cemeteries and/or creation of a green burial cemetery within North Grenville;  AND THAT Council direct staff to investigate the creation of a Cemetery division.	Jan 01, 2025	Dec 31, 2025	Major Disruption	13%	No update at this time  Next Steps:      Report to Council on Cemetery direction to assist with process moving forward to make up for time lost from turnover (September 2025)
Activity 1.2.11	Continue records management development	Jan 01, 2025	Dec 31, 2025	On Track	0%	Records management for Council and committee support from January 2024 onward has be successfully integrated and kept up in filehold, records management system  Next Steps:      Seek opportunity to digitize historical records and improve Filehold as a reference for decisions and records

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Activity 1.2.12	Agreements/MOUs Development	May 02, 2025	Dec 31, 2025	Some Disruption	0%	Accomplishments:  • none to report at this time  Next Steps:  • Working on expanding hearing officer availability (minimum of 2 hearing officers) and drafting up a service agreement following
Activity 1.2.13	Grenville OPP Detachment Board	Mar 10, 2025	Dec 31, 2025	Some Disruption	43%	<ul> <li>Accomplishments:         <ul> <li>Bank account account contract almost finalized, one last step in the process.</li> <li>Remembers Adam Sign installed</li> </ul> </li> <li>Next Steps:         <ul> <li>Plan for unveiling of Remember Adam Signage prior to school start in September 2025</li> <li>Develop Terms of Reference for Committee consideration at July or September meeting</li> </ul> </li> <li>✓Remember Adam Signage Install by September 2025</li> <li>✓Create Bank Account for New Board</li> </ul>
Activity 1.2.14	Advisory Committees	May 02, 2025	Dec 31, 2025	Some Disruption	25%	Accomplishments:              None     Next Steps:              EAAC and AAC Term of Reference Changes, hoping to occur concurrently
Activity 1.2.15	Elections	Oct 01, 2025	Oct 26, 2026	Upcoming		

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Activity 1.2.16	Council Support	May 02, 2025	Dec 31, 2025	On Track	67%	Spreadsheet to track progress on Notices of Motions of Council developed, shared with SLT for periodic review and updates     Spreadsheet to track progress on Significant Resolutions from Advisory Committees developed, shared with SLT for periodic review and updates  Next Steps:     Create a Table of Contents for a Council Policy Manual to ensure a manual developed will be complete with all appropriate references for council members.
						✓Notice of Motion Spreadsheet for Tracking  ✓Advisory Committee Significant Resolution Tracking for Council COMMs  ✓Spreadsheet to track Council annual conference attendance
Division 1.3	Economic Development	Jan 25, 2022	Dec 31, 2031	On Track  On Track: 100%	52%	

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 1.3.1	Implement the approved Tourism Strategy	Jan 25, 2022	Dec 31, 2031	On Track	45%	Accomplishments:
						• Tourism CIP: Initiated development as directed by Council.
						Hired a Tourism Administrator on a 6-month contract.
						• 2025 Tourism Guide: Designed and printed.
						Kiosk Redesign: Began collaborative panel design for Ferguson Forest Centre and Municipal Centre locations.
						• Wayfinding Strategy: RFP and scope development underway in collaboration with the BIA.
						• Released RFP for Wayfinding Strategy; contract to be awarded in June 2025.
						• Updated the Follow 44 website and brochure.
						Awarded 416 Signs maintenance contract (landscaping services); working with MTO on site permits.
						• Replaced "Welcome to North Grenville" and Millar's Corners hamlet signs on County Road 43.
						Next Steps:
						Continue development of the Tourism CIP.
						• Distribute the 2025 Tourism Guide more broadly, with support from student staff.
						• Finalize kiosk panel designs and prepare for installation (target: July 30).
						Award contract for the Wayfinding Strategy and begin project implementation.
						Promote the updated Follow 44 website and brochure; monitor engagement.
						Begin landscaping work under the 416 Signs maintenance contract; continue working with MTO on site permits.

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 1.3.2	Develop a Downtown Revitalization Plan.	Jan 01, 2025	Dec 31, 2031	On Track	17%	Downtown Revitalization Efforts (Ongoing Initiatives)
						In preparation for a forthcoming Downtown Revitalization Plan, the Municipality is actively advancing beautification, business support, and downtown enhancement projects in partnership with the BIA. These initiatives are helping to strengthen downtown identity and support a vibrant business community.
						Accomplishments:
						<ul> <li>BIA Collaboration: Ongoing partnership with the BIA to coordinate business support, enhance signage, improve beautification efforts, and develop joint strategies to promote and diversify the downtown core.</li> <li>Replacement of Downtown Kemptville Sign at the Triangle: Project is underway in collaboration with the BIA as part of a broader effort to enhance downtown identity and visual branding.</li> <li>Shop local and Pride Banners: Planned and coordinated to support placemaking, vibrancy, and year-round appeal.</li> <li>Wayfinding Strategy Development: Launched with the goal of improving navigation and access to downtown amenities, businesses, and attractions.</li> <li>Follow44 Program: Promote downtown businesses as part of the broader Follow44 experience.</li> <li>Working with the BIA to review and update existing downtown signage.</li> </ul>
						Next Steps:
						<ul> <li>BIA Collaboration: Continue working closely with the BIA on coordinated business support efforts, signage improvements, beautification projects, and downtown promotion strategies.</li> <li>BIA Welcome Sign: Final design underway; installation planned for July 2025.</li> <li>Shop Local &amp; Pride Banners: Ordered and set for July installation to boost downtown visibility and foot traffic.</li> <li>Wayfinding Strategy: Consultant to be selected in July 2025.</li> <li>Follow44 Program: Continue to distribute the printed pamphlet and update the website to further integrate downtown businesses into the campaign, increasing their exposure.</li> <li>Signage: Continue meeting with the BIA to review and update existing downtown signage.</li> </ul>

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Activity 1.3.3	Identify existing gaps and barriers to attracting new businesses, and develop mitigating strategies to support attraction (e.g., older building, limitations to redevelopment, use of brownfield development policies).	Jan 01, 2023	Dec 31, 2031	On Track	75%	Gap Identification: Initiated work in collaboration with CEDAC to identify key barriers to business attraction, including aging infrastructure, redevelopment constraints, and underutilized or contaminated properties.      Innovation Hub: As directed by Council, meeting with the Campus and Community Futures Grenville to explore opportunities.      Committee Collaboration: Engaged with CEDAC and the Mayor's Task Force on Clean Technology to explore opportunities for business attraction, land readiness, and long-term investment strategy.      This work will directly inform and be included as part of the new Investment Attraction Strategy currently being developed through CEDAC discussions.  Next Steps:      Strategic Partnerships: Continue collaboration with CEDAC, the Mayor's Task Force, and internal departments to align economic development goals with land use planning and servicing.      Innovation Hub: Continue meeting with the Campus and Community Futures Grenville to explore opportunities.      Investment Readiness: Identify and prioritize development-ready lands, and create supporting materials to promote these opportunities to prospective investors.      Policy Review: Coordinate with Planning and Building staff to modernize brownfield, infill, and redevelopment policies.
Activity 1.3.4	Develop a strategy to support green industry.	Jan 01, 2023	Dec 31, 2031	On Track	74%	<ul> <li>Accomplishments:</li> <li>Ongoing collaboration with the Mayor's Task Force on Clean Technology to explore community support for green industry and sustainable growth.</li> <li>Partnered with Community Futures Grenville to organize the first-ever Sustainable Business Summit, scheduled for Thursday, June 26.</li> <li>A Task Force member presented the interim report to Council in April 2025.</li> <li>Next Steps:</li> <li>Continue working with the Task Force to advance clean tech opportunities and develop final recommendations.</li> <li>Support the delivery of the Sustainable Business Summit in partnership with Community Futures Grenville.</li> </ul>

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Activity 1.3.5	Continue partnerships with business organizations	Jan 01, 2023	Dec 31, 2031	On Track	63%	Accomplishments:
						<ul> <li>The Municipality of North Grenville continues to cultivate robust partnerships with key business support organizations, including the BIA, Chamber of Commerce, Leeds Grenville Business, Grenville Community Futures, and CSE Consulting. These collaborations enhance the local economic environment and provide essential support to the business community.</li> <li>Partnering on the development of programs that support the business community including LoveNG, Expand43 and Follow44.</li> <li>Next Steps:</li> <li>Maintaining regular dialogue with business organizations to align efforts and ensure the business community's needs are understood and addressed.</li> </ul>

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Activity 1.3.6	Business Support	Jan 01, 2025	Dec 31, 2025	On Track	13%	Accomplishments:
						• Invest North Grenville Website & LoveNG Directory: Ongoing updates and maintenance to ensure accurate business listings and relevant economic development content.
						Committee Engagement: Collaborating with CEDAC and the Mayor's Task Force on Clean Technology to develop a focused Investment Attraction Strategy that aligns with strategic goals and upcoming development opportunities.
						Tourism CIP Development: Early research and consultation underway to support program structure.
						Innovation Hub Exploration: Initial meetings held with the Campus and Community Futures to define opportunities and needs.
						Tax Deferral Program: Drafted and presented a tax deferral program for businesses impacted by County Road 43 construction.
						• Expand 43 Program: Launched support initiative for County Road 43 businesses, including a dedicated website, promotional videos, visibility campaigns, and the tax deferral program.
						Partnerships: Continued collaboration with the Chamber of Commerce, BIA, Community Futures, and Leeds Grenville Business on coordinated business support, programming, and outreach.
						Mayor's Address: Delivered to highlight economic development priorities and promote local business engagement.
						Business Openings: Supported several ribbon cuttings and grand openings in coordination with the Mayor and Council.
						• Sustainable Business Summit: Partnered with Community Futures Grenville to organize the first-ever summit, scheduled for June 26, 2025.
						Next Steps:
						Continue building out the Investment Attraction Strategy in collaboration with CEDAC and the Clean Tech Task Force.
						Finalize the Tourism CIP framework and bring a draft to Council for review.
						Define the scope of work for the proposed Innovation Hub in partnership with Campus and Community Futures.
						Launch County Road 43 business promotion videos and continue visibility efforts during construction.
						Promote and monitor uptake of the Tax Deferral Program.

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			2.10 2000	- Cuttus		• Expand use of the LoveNG Directory and investnorthgrenville.ca for business promotion.
						• Coordinate new business engagement activities with partners (Chamber, BIA, Community Futures, Leeds Grenville).
						Continue support for business openings and new investment announcements.
						• Support delivery of the Sustainable Business Summit and explore follow-up programming or future events.
Activity 1.3.7	Establish a Heritage Tourism Program featuring prominent heritage features and buildings.	Jan 25, 2022	Dec 31, 2031	On Track	79%	<ul> <li>Accomplishments:</li> <li>Working with the Arts, Culture, &amp; Heritage Advisory         Committee on their new Heritage Plaques (including         webpage on explore)</li> <li>Developed MOU between Municipality and North Grenville         Historical Society</li> <li>Working with the Historical Society to establish a Tourism         Information Centre in the downtown</li> <li>Working with the Arts, Culture, &amp; Heritage Advisory         Committee and Historical Society to update the Walking         Tours</li> <li>Continue working with Roy Brown on the Honour Our         Veterans Banner Program which launched in October 2023</li> <li>Maintain the History &amp; Heritage section of the tourism         website (featuring Heritage Properties, Sites of         Remembrance, and Historical Walking Tours)</li> </ul>
						Continue working with the Arts, Culture, & Heritage     Advisory Committee on their plaques and walking tours     Continue to work with the Historical Society on tourism-related initiatives     Establish and promote a new Tourism Information Centre in the downtown

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Activity 1.3.8	Strengthen the relationship between Parks Canada and the Municipality, with the common goal of enhancing opportunities for residents and tourists.	Jan 01, 2024	Dec 31, 2031	On Track	46%	Accomplishments:  • Engaged in multiple meetings and discussions with Parks Canada to explore collaboration opportunities and involved them in consultations for our waterfront access strategy.  Next Steps:  • Engaging Parks Canada in projects as we move forward with the implementation of the waterfront access strategy, leveraging their expertise and resources to enhance project outcomes.  • Identifying funding and resource-sharing opportunities to support shared initiatives, particularly in areas that enhance waterfront accessibility and sustainability.
Division 1.4	Human Resources	Nov 01, 2024	Dec 31, 2025	<ul><li>Status Pending: 60%</li><li>Some Disruption: 40%</li></ul>	18%	
Activity 1.4.1	Compensation and Organizational Review	Nov 01, 2024	Jul 01, 2025	Some Disruption	50%	In the final stages of the organizational review.     Strategy Corp is working on a final draft report to go to CAO and Council.  Next Steps:     Strategy Corp to submit final report to CAO and Council.     Start implementing Council approved changes.

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 1.4.2	Health and Safety Compliance for the Organization	Nov 01, 2024	Apr 01, 2025	Some Disruption	40%	<ul> <li>Accomplishments:</li> <li>First draft of mapping processes with JHSC and HR Consultant</li> <li>Elected Health and Safety Representatives for each offsite location</li> <li>Health and Safety Representatives trained for Level 1 and 2 of JHSC</li> <li>Follow up meetings with CAO after JHSC meetings</li> <li>Circulation of JHSC minutes at SLT</li> <li>Next Steps:</li> <li>Working on an updated Terms of Reference for JHSC</li> <li>Final mapping of incident reporting</li> </ul>
Activity 1.4.3	Onboarding	Jun 01, 2025	Dec 31, 2025	Status Pending	0%	
Activity 1.4.4	Policy Compliance	Jun 01, 2025	Dec 31, 2025	Status Pending	0%	
Activity 1.4.5	Policy Update and Review	Jun 01, 2025	Oct 01, 2025	Status Pending	0%	
Division 1.5	Department Administration	Jan 01, 2025	Dec 31, 2025	On Track On Track: 100%	25%	
Activity 1.5.1	Staff training and development	Jan 01, 2025	Dec 31, 2025	On Track	25%	Staff registered for various training and conferences  Next Steps:      Continue to review training opportunities

### Client Services

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 2.1	Communications	Oct 30, 2024	Dec 31, 2025		23%	
				<ul><li>Status Pending: 50%</li><li>On Track: 25%</li><li>Some Disruption: 25%</li></ul>		
Activity 2.1.1	Develop a Communications Policy	Oct 30, 2024	Jan 31, 2025	Some Disruption	80%	Accomplishments:
						Drafted Communications Policy
						Next Steps:
						Bring Policy to Council for approval
Activity 2.1.2	Develop a Communications Strategic Plan	Jun 01, 2025	Jun 30, 2025	Status Pending	0%	
Activity 2.1.3	Develop a Branding Strategy	Jun 01, 2025	Dec 31, 2025	Status Pending	0%	
Activity 2.1.4	Create a development and growth communications strategy	Jun 01, 2025	Dec 31, 2025	On Track	10%	Accomplishments:
						Initiated work with consultant
						Next Steps:
						Provide background material
						Draft plan
Division 2.2	Department Administration	Jan 01, 2025	Dec 31, 2025	On Track	25%	
				On Track: 100%		
Activity 2.2.1	Staff training and developent	Jan 01, 2025	Dec 31, 2025	On Track	25%	Accomplishments:
						<ul> <li>Staff registered for various training and conferences</li> </ul>
						Next Steps:
						Continue to review training opportunities
						continue to review training opportunities

### Corporate Services

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 3.1	Corporate Strategy	Jan 01, 2025	Dec 31, 2025	On Track: 91% Upcoming: 9%	33%	
Activity 3.1.1	Continue to action the Broadband Study	Jan 01, 2025	Dec 31, 2025	On Track	25%	Completed a Municipal Access Agreement (MAA) with Rogers  Next Steps:      Complete MAAs with Bell and Xplore     Conduct speed testing in 2026 following the completion of the funded projects at the end of 2025
Activity 3.1.2	Create a Climate Action Plan	Jan 01, 2025	Dec 31, 2025	On Track	5%	Collected local data to support the Leeds and Grenville County Climate Action Plan.  Next Steps:      Engage students from the Telfer School of Management (University of Ottawa) to support the planning and development of North Grenville's contributions to the Climate Action Plan.     Conduct engagement     Draft a Climate Action Plan

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Activity 3.1.3	Participate in Communities in Bloom	Apr 01, 2025	Oct 31, 2025	On Track	45%	Accomplishments:
						<ul> <li>Monthly team meetings have been scheduled to maintain momentum and collaboration.</li> </ul>
						<ul> <li>Met with the Kemptville Horticultural Society, who are enthusiastic about supporting Communities in Bloom. They've committed to assisting with the Garden of the Week nominations and other upcoming initiatives.</li> </ul>
						<ul> <li>Continue with Social Media posts to ensure awareness about the initiative</li> </ul>
						Booked 2025 tour for August 13-14
						Next Steps:
						Finalize tour and profile book
						<ul> <li>Begin planning and executing small projects identified by the committee, including:</li> </ul>
						<ul> <li>Downtown Kemptville Floral Project</li> </ul>
						<ul> <li>Rail Trail Wildflower Planting</li> </ul>
						<ul> <li>Invasive Species Awareness Campaign</li> </ul>
						<ul> <li>Bat House Installation &amp; Mosquito Control Education</li> </ul>
						<ul> <li>Community Tree Management Program</li> </ul>
						<ul> <li>Adopt-a-Roundabout Initiative</li> </ul>
Activity 3.1.4	Create a localized Community Safety and Well-Being Plan	Aug 01, 2025	Dec 31, 2025	Upcoming		

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Activity 3.1.5	Continue to action the Downtown Kemptville Commnity Improvement Plan and Parking Study	Jan 01, 2025	Dec 31, 2025	On Track	60%	<ul> <li>Accomplishments:         <ul> <li>Identified two spots to be transitioned to accessible parking spaces.</li> <li>Distributed a Business Interest Package to downtown businesses to assess interest in Directional Finger Signs.</li> <li>Circulated a Commercial Loading Zone Needs Survey to local businesses.</li> <li>Launched the Downtown Kemptville Community Improvement Plan (DKCIP) Grants and Opportunities for 2025.</li> <li>Initiated quarterly monitoring of downtown parking conditions.</li> <li>Printed Riverside and 3 hour parking signs</li> </ul> </li> <li>Next Steps:         <ul> <li>Consult with the BIA and AAC for additional accessible spaces</li> <li>Install Riverside and 3 hour parking signs</li> <li>Confirm finger signs in collaboration with the BIA</li> </ul> </li> </ul>
Activity 3.1.6	Implement the Equity, Diversity, and Inclusion Strategy	Jan 01, 2025	Dec 31, 2025	On Track	45%	Output the community calendar with dates of significance     Updated the welcome package and resource list     Created a draft EDI Policy Matrix     Reviewed EDI training  Next Steps:     Test the EDI Policy Matrix with staff     Provide training to staff

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Activity 3.1.7	Work with partners to address healthcare gaps and action the Primary Care Strategy	Jan 01, 2025	Dec 31, 2025	On Track	30%	Accomplishments:
Activity 3.1.8	Support departments with Project Management tools	Jan 01, 2025	Dec 31, 2025	On Track	10%	<ul> <li>Accomplishments:         <ul> <li>Met with the North Grenville Fire Service,</li></ul></li></ul>

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Activity 3.1.9	Work with the Indigenous Advisory Circle on reconciliation efforts	Jan 01, 2025	Dec 31, 2025	On Track	50%	Supported the creation of Mino-jichaag-Mtigwaaki at the Ferguson Forest Centre     Held several events and workshops  Next Steps:     Support the finalization of the Reconciliation Framework
Activity 3.1.10	Support departments to action the Community Strategic Plan	Jan 01, 2025	Dec 31, 2025	On Track	50%	Completed Q1 Update     Completed Q2 Updates  Next Steps:  Present mid-year update to Council
Activity 3.1.11	Provide transit service and explore opportunities for expansion	Jan 01, 2025	Dec 31, 2025	On Track	40%	Submitted two (2) funding applications to expand the service     Received OTIF funding to add a second vehicle for commuter and additional on-demand service  Next Steps:     Launch commuter service     Monitor the system and make adjustments and improvements as required
Division 3.2	Information Technology	Jan 01, 2025	Dec 31, 2025	On Track  On Track: 100%	40%	

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Activity 3.2.1	Review service contracts	Jan 01, 2025	Dec 31, 2025	On Track	40%	Reviewed internet, laptop lease, and printer contracts  Next Steps:      Review cell phone contract
Activity 3.2.2	Improve/update/solidify IT processes	Jan 01, 2025	Jun 30, 2025	On Track	40%	Completed 2025 laptop replacement  Next Steps:      Review policies as required
Division 3.3	Department Administration	Jan 01, 2025	Dec 31, 2025	On Track  On Track: 100%	20%	
Activity 3.3.1	Staff Training and Development	Jan 01, 2025	Dec 31, 2025	On Track	20%	Staff have mapped out training for 2025  Next Steps:      Review training opportunities as they arise

# Emergency and Protective Services

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 4.1	Fire Prevention - Public Education, Fire Safety Standards, and Enforcement	Ongoing	Ongoing	On Track: 50% Completed: 50%	78%	
Activity 4.1.1	Comprehensive Review of Burn By-Law (33-12) and Update	Aug 01, 2024	Jul 01, 2025	On Track	55%	<ul> <li>Accomplishments:</li> <li>Some Draft updates completed.</li> <li>Consulted By-Law Division.</li> </ul> Next Steps: <ul> <li>Draft to be reviewed</li> </ul>
Activity 4.1.2	Fire Masterplan Revision: Tender Announcement	Ongoing	Ongoing	Completed		Complete tender process.
Division 4.2	Fire Protection Services	Jan 01, 2025	Nov 01, 2025	On Track  On Track: 100%	37%	
Activity 4.2.1	Launch of Station 2 Development Tender	Jan 01, 2025	Nov 01, 2025	On Track	30%	Accomplishments:  • Land appraisal  Next Steps:  • Negotiaite with landowner
Activity 4.2.2	Proceed with the replacement of scheduled and damaged equipment, including gloves, boots, helmets, and hoods.	Jun 01, 2025	Sep 30, 2025	On Track	40%	Ordered equipment     Received and distributed some equipment  Next Steps:  Receive and distribute the remaining equipment

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Activity 4.2.3	Proceed with the Replacement of Personal Protective Equipment, specifically Bunker Gear components such as pants and coats.	Jun 01, 2025	Sep 30, 2025	On Track	40%	Ordered equipment     Received and distributed some equipment  Next Steps:  Receive and distribute the remaining equipment
Division 4.3	Emergency Management	Jul 01, 2025	Dec 01, 2025	Upcoming  Upcoming: 100%	0%	
Activity 4.3.1	Execute Yearly Emergency Management Simulation Exercise	Jul 01, 2025	Dec 01, 2025	Upcoming		
Division 4.4	Department Administration	Jan 01, 2025	Dec 31, 2025	On Track On Track: 100%	36%	
Activity 4.4.1	Staff Training and Development	Jan 01, 2025	Dec 30, 2025	On Track	61%	Completion of NFPA 1001 FFI Recruit Class.     Scheduled NFPA 1072 HazMat as well as Pump     OPs. Also completed the NFPA 1041 Instructor I.     Completed upcoming Pump Ops Course and review other mandatory certification requirements. Schedule NFPA 1001 FFII by end of year.  Next Steps:     NS F2 to begin in the Fall
Activity 4.4.2	Update standard operating procedures	Jan 01, 2025	Dec 31, 2025	On Track	15%	Several SOP's updated and under review.  Next Steps:  Ongoing updates and roll out to officer groups for review and approvals.

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 4.4.3	Fire master plan	Jan 01, 2025	Dec 31, 2025	On Track	33%	Accomplishments:
						<ul> <li>Awarded Project to Loomex Group. Initial Meetings completed. Most data and statistics compiled for review.</li> </ul>
						Next Steps:
						<ul> <li>Engagement meetings with Firefighters and Officers scheduled for May as well as site visit and tour of Municipality. To finish compiling Training and Prevention statistics for submission.</li> </ul>

# Finance and Treasury

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 5.1	Asset Management	Jan 01, 2025	Dec 31, 2026	<ul><li>Status Pending: 33%</li><li>On Track: 67%</li></ul>	12%	
Activity 5.1.1	O. Reg 588/17 Proposed Level of Service	Jan 01, 2025	Jul 01, 2025	On Track	5%	Next Steps:  • Entering 2024 data
Activity 5.1.2	Improve the integration of data from VADIM to PSD Citywide	Jun 01, 2025	Dec 31, 2026	Status Pending	0%	
Activity 5.1.3	Maximize the use of AMP software	Jan 01, 2025	Dec 31, 2025	On Track	30%	Accomplishments:  • ARO data entered  Next Steps:  • Transition to new software
Division 5.2	Customer Service	Jan 01, 2025	Dec 31, 2025	<ul><li>On Track: 50%</li><li>Some Disruption: 50%</li></ul>	50%	
Activity 5.2.1	Update the Procedural Policy	Jan 01, 2025	Dec 31, 2025	Some Disruption	39%	Accomplishments:  • Draft complete  Next Steps:  • Finalize document
Activity 5.2.2	Assist in the implementation of Planning/Building/By-law's new integrated payment system	Jan 01, 2025	Dec 31, 2025	On Track	60%	Accomplishments:  • Set-up payment processor  Next Steps:  • Work with Planning during rollout

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 5.3	Treasury	Nov 15, 2024	Jan 01, 2026	On Track: 67% Some Disruption: 17% Upcoming: 17%	33%	
Activity 5.3.1	Review integration of Perfect Mind A/R with VADIM processes	Jun 01, 2025	Nov 01, 2025	On Track	40%	Accomplishments:  • Initial investigation  Next Steps:  • Include as part of 2025 audit
Activity 5.3.2	General Ledger Maintenance and Data Clean-Up	Nov 15, 2024	Jan 01, 2026	On Track	30%	Accomplishments:
Activity 5.3.3	Accelerate efforts to collect taxes on overdue accounts	Feb 01, 2025	Apr 30, 2025	On Track	35%	Accomplishments:
Activity 5.3.4	Credit Card Management	Jul 01, 2025	Aug 31, 2025	Upcoming		
Activity 5.3.5	Merge Police Service Board entity into municipal governance	Apr 01, 2025	Dec 31, 2025	Some Disruption	50%	Accomplishments:         • Identified grant issues  Next Steps:         • Confirm grant coordination

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 5.3.6	Implement accounting practices to support Capital Project budget tracking and year-end financing reconciliation	Nov 30, 2024	Dec 31, 2025	On Track	40%	<ul> <li>Accomplishments:         <ul> <li>2024 reconciled</li> <li>Integrated capital budget to actuals performance in 2025 budget</li> </ul> </li> <li>Next Steps:         <ul> <li>Report to Council on budget to actuals</li> </ul> </li> </ul>
Division 5.4	Department Administration	Sep 01, 2024	Jan 01, 2027	<ul><li>Status Pending: 33%</li><li>On Track: 33%</li><li>Some Disruption: 33%</li></ul>	13%	
Activity 5.4.1	Manage the Municipal Fee Review project	Sep 01, 2024	May 01, 2025	Some Disruption	30%	Accomplishments:
Activity 5.4.2	Update Finance Policies	Jan 01, 2025	Jan 01, 2027	On Track	10%	Accomplishments:  • Identified policies for review  Next Steps:  • Identify priority policies to update
Activity 5.4.3	Update the Long Range Financial Plan	Jun 01, 2025	Oct 01, 2026	Status Pending	0%	

# Parks, Recreation, and Culture

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 7.1	Parks and Facilities	Ongoing	Ongoing	On Track	0%	
				On Track: 100%		

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 7.1.1	Capital Projects	Ongoing	Ongoing	On Track		<ul> <li>Accomplishments:</li> <li>All capital tenders/RFPs in process.</li> <li>Awarded contract for 44 MUP, Public Works has taken over supervision of construction.</li> <li>Heron's Nest Park (Tempo) work has restarted from winter break. Completion expected early June.</li> <li>Blake Williamson Memorial Hall, tender has been awarded for change of use project. Construction starting May, completion expected September 2025.</li> <li>Former Oxford Mills Town Hall feasibility study RFP initiated.</li> <li>Curry Park Dock tender awarded. Installation expected late May. Donation of \$32,000 confirmed by Rotary Club of Kemptville.</li> <li>Bishop's Mills Park play equipment RFP initiated.</li> <li>Arena Seating project contract awarded. Seats have been ordered and installation scheduled to be completed by August 1st. Sponsor-a-Seat program ongoing (over 50% sold).</li> <li>Phase 2 indoor pool study draft report provided to staff for review.</li> <li>eQuinelle phase 6 park input received from Regional Group regarding desired design elements.</li> <li>Riverside Park Pump Track rehabilitation quotes received for start up and conceptual design for staff review.</li> <li>Portable water stations purchased from Kemptville Live, as cited in the Blue Communities Policy and Action Plan.</li> </ul>
						Next Steps:
						<ul> <li>Continue to work through procurement procedures for all capital tenders/RFPs</li> <li>Monitor ongoing contracts.</li> <li>Hire consultant to prepare conceptual plan and undertake community consultation for Riverside Park Pump Track.</li> <li>Phase 2 pool study - submit staff comments related to draft plan to consultant and invite</li> </ul>

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
						<ul> <li>consultant to present to Council.</li> <li>eQuinelle phase 6 Park - Develop RFP scope of work for conceptual design and community consultation for 2026 construction.</li> <li>Oxford Mills Town Hall Feasibility Study - RFP to hire consultant to complete feasibility study.</li> <li>Create policy/SOP/marketing plan for community use of portable water stations.</li> </ul>
Activity 7.1.2	Support asset management	Jan 01, 2024	Dec 31, 2025	On Track	0%	Staff reviewed asset management plan as related to 2025 capital project planning.  Next Steps:      Attend 2025 asset management kick off meeting hosted by Finance team.
Division 7.2	Community and Leisure Services	Ongoing	Ongoing	On Track  On Track: 100%	0%	
Activity 7.2.1	Community Event Support	Ongoing	Ongoing	On Track		Supported Buskerfest and preparations for Canada Day and FASD Triathlon.  Next Steps:      Continue to work with FASD and Canada Day organizers.     Continue to receive, review and support FSEAT applications.
Division 7.3	Department Administration	Ongoing	Ongoing	On Track: 83% Completed: 17%	17%	

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 7.3.1	Participate in User Fee and Rate Review	Ongoing	Ongoing	On Track		Department staff met with consultant team to review fees and charges with respect to PRC and have responded to all requests for information.  Next Steps:      Review draft plan when available and provide feedback.
Activity 7.3.2	Funding Applications	Ongoing	Ongoing	On Track		CSRIF Stream 2 application for proposed dome was not approved.  Next Steps:      Continue to pursue funding programs aligned with department goals.
Activity 7.3.3	Sports field allocation policy	Apr 01, 2025	Dec 31, 2025	On Track	0%	Accomplishments:              Not initiated in Q1.  Next Steps:              Create work plan for consultation and policy development.
Activity 7.3.4	Spring ice allocation policy	Jan 01, 2025	Dec 31, 2025	On Track	0%	Not initiated in Q1.  Next Steps:      Create work plan for consultation and policy development.

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 7.3.5	Update standard operating procedures	Jan 01, 2025	Dec 31, 2025	Completed	100%	Reviewed SOPs and completed updates.  Next Steps:      2026 annual review.
Activity 7.3.6	Support active transportation master planning	Jan 01, 2025	Dec 31, 2025	On Track	0%	Not yet initiated by Public Works (Project Lead).  Next Steps:      Participate in process as requested by project lead.

# Planning and Development

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 6.1	Building	Jan 01, 2025	Dec 31, 2025	On Track  On Track: 100%	15%	
Activity 6.1.1	File Digitization	Jan 01, 2025	Dec 31, 2025	On Track	30%	Accomplishments:
Activity 6.1.2	Update Building By-law	Jan 01, 2025	Dec 31, 2025	On Track	0%	<ul> <li>Next Steps:</li> <li>Review the Building By-law and bring forward changes for Council's consideration. Anticipated in the Q3-Q4.</li> </ul>
Division 6.2	By-Law	Jan 01, 2025	Dec 31, 2025	On Track  On Track: 100%	80%	
Activity 6.2.1	Implementation of AMPS	Jan 01, 2025	Dec 31, 2025	On Track	80%	Accomplishments:  AMPS by-law adopted by Council and implemented on January 2nd, 2025.  By-law review has been completed.  Next Steps:  Continue to implement AMPS. Training of Staff to be screening officers.
Division 6.3	Planning	Jan 01, 2025	Dec 31, 2025	On Track: 67% Completed: 33%	70%	

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 6.3.1	Official Plan Update/Renewal	Jan 01, 2025	Dec 31, 2025	On Track	20%	<ul> <li>Accomplishments:</li> <li>RFP was awarded to Dillon Consulting.</li> <li>Kick Off Meeting was held and a revised project timeline has been adopted.</li> <li>Next Steps:</li> <li>Meet with the United Counties of Leeds and Grenville to discuss process. UCLG is the approval authority for Local Official Plans.</li> <li>Develop communication and consultation strategy.</li> </ul>
Activity 6.3.2	Municipal Land Review - Affordable Housing	Jan 01, 2025	Dec 31, 2025	Completed	100%	Land review has been completed with a presentation to Council in February of 2025.
Activity 6.3.3	Additional Residential Units Incentive Program - In Coordination with Building Division	Jan 01, 2025	Dec 31, 2025	On Track	90%	<ul> <li>Accomplishments:</li> <li>Program development has been completed.</li> <li>Two open houses have been held with the community.</li> <li>Two grants have been issued.</li> <li>Next Steps:</li> <li>Continue to advertise the program.</li> <li>Staff will continue to arrange community consultation to allow for members of the public to find out more information.</li> <li>Presentation of program at Ontario East Municipal Conference in September</li> </ul>
Division 6.4	Department Administration	Jan 01, 2025	Dec 31, 2025	On Track On Track: 100%	55%	

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 6.4.1	Implementation of Development Approvals Software	Jan 01, 2025	Dec 31, 2025	On Track	70%	Accomplishments:
Activity 6.4.2	Updating policies and standard operation procedures	Jan 01, 2025	Dec 31, 2025	On Track	40%	Accomplishments:  • Review initiated  Next Steps:  • Continuing review

### Public Works

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Division 8.1	Engineering	Ongoing	Ongoing	<ul><li>On Track: 50%</li><li>Some Disruption: 50%</li></ul>	19%	
Activity 8.1.1	Capital Bridge Maintenance - McKinney	Ongoing	Ongoing	Some Disruption		Accomplishments:
Activity 8.1.2	Stormwater Master Plan	Jan 01, 2025	Dec 31, 2025	Some Disruption	0%	Accomplishments:
Activity 8.1.3	Develop an Active Transportation strategy to promote active transportation (e.g., by enhancing, and sharing information on rural routes, developing waterfront trails, mapping and wayfinding apps).	Jan 25, 2022	Dec 31, 2031	On Track	20%	Accomplishments:  Active Transportation Master Plan approved March 19th for the 2025 budget  Developed and issued RFP for the Master Plan in Q2  Next Steps:  Review bids and award

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 8.1.4	Burritt's Rapids Revitalization	Jan 01, 2025	Dec 31, 2025	On Track	55%	<ul> <li>Accomplishments:</li> <li>Procured consultant</li> <li>Background research complete</li> <li>Drafted preliminary designs</li> <li>Met with Burritt's Rapids Community Association</li> <li>Next Steps:</li> <li>Provide 50% design comments</li> <li>Meet with consultant</li> <li>Finalize designs</li> </ul>
Division 8.2	Roads	Ongoing	Ongoing	<ul><li>On Track: 50%</li><li>Some Disruption: 50%</li></ul>	8%	
Activity 8.2.1	County Road 43 Expansion	Jan 01, 2025	Dec 31, 2025	Some Disruption	15%	<ul> <li>Accomplishments:</li> <li>Held town halls</li> <li>Provided communications</li> <li>Supported Discover 43 campaign</li> <li>Next Steps:</li> <li>Support the continued road works</li> <li>Town Hall in July</li> </ul>
Activity 8.2.2	Heavy Fleet Management	Ongoing	Ongoing	On Track		Accomplishments:

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 8.2.3	Capital Road Maintenance	Ongoing	Ongoing	On Track		Accomplishments:      • Budget Approved March 19th     • Tenders awarded  Next Steps:     • Complete work in Q3
Activity 8.2.4	Street Light Upgrade	Jan 01, 2025	Dec 31, 2025	Some Disruption	10%	Accomplishments:  Initial conversations with Hydro One  Next Steps:  Hydro One to provide layouts Approval of layouts
Activity 8.2.5	Storm Sewer Rehabilitation	Jan 01, 2025	Dec 31, 2025	Some Disruption	15%	Accomplishments:  Initial investigation complete Survey complete  Next Steps:  More surveys and potential investigation with Enbridge Review layout options
Activity 8.2.6	Pedestrian Crossover (PXO)	Jan 01, 2025	Dec 31, 2025	On Track	10%	Accomplishments:              Budget approved March 19             Reuben tender complete  Next Steps:              Draft concept designs for Pinehill
Division 8.3	Water and Sewer	Ongoing	Ongoing	Some Disruption  Some Disruption: 100%	5%	

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 8.3.1	WPCP Phase A Expansion	Jan 01, 2025	Dec 31, 2025	Some Disruption	10%	<ul> <li>Accomplishments:</li> <li>Procured contractor</li> <li>Design work complete</li> <li>Confirmed updated timelines - Q4 2026 completion</li> </ul> Next Steps: <ul> <li>Continue work</li> </ul>
Activity 8.3.2	Servicing Master Plan	Ongoing	Ongoing	Some Disruption		Accomplishments:  Background data provided to the consultant.  Water and sanitary modelling underway  Completed Phase 1 for Municipal Review in Q2  Next Steps:  Complete Phase 2 review in Q3  Public consultation  Council approval
Division 8.4	Solid Waste	Ongoing	Ongoing	On Track  On Track: 100%	5%	
Activity 8.4.1	Transfer Station Master Plan	Ongoing	Ongoing	On Track		Accomplishments:
Activity 8.4.2	Solid Waste/Organics Collection Contract	Jun 01, 2025	Dec 31, 2025	On Track	15%	Accomplishments:  • Posted tender  Next Steps:  • Council award contract

Plan Label And Number	Description	Start Date	End Date	Status	Progress	Last Update
Activity 8.4.3	Landfill Monitoring Contract	Ongoing	Ongoing	On Track		RFP was issued February 24th     RFP Closed March 21st     Proposals under evaluation     Awarded contract  Next Steps:     Continue contract oversight
Division 8.5	Department Administration	Jan 01, 2025	Dec 31, 2025	On Track  On Track: 100%	12%	
Activity 8.5.1	Policy Update	Jun 01, 2025	Dec 31, 2025	On Track	0%	Next Steps:  • Entrance Policy
Activity 8.5.2	Staff Training and Development	Jan 01, 2025	Dec 31, 2025	On Track	20%	Accomplishments:  • Roads training complete  Next Steps:  • Assess opportunities as they arise
Activity 8.5.3	Records clean-up	Jan 01, 2025	Dec 31, 2025	On Track	15%	Accomplishments: